

For Immediate Release

Contact: Kay Branz
Vice President, Communications and Marketing
(312) 424-9420
kbranz@ache.org



AmericanCollege of
HealthcareExecutives
for leaders who care®

Suite 1700
One North Franklin Street
Chicago, Illinois 60606-3529
(312) 424-2800 Phone
(312) 424-0023 Fax
ache@ache.org

Towner to Receive ACHE'S Conley Award

CHICAGO, February 3, 2010—Steven Towner, MD, has been named the winner of the American College of Healthcare Executives 2010 Dean Conley Award for his article “Chronic Disease Management at Intermountain Healthcare,” published in the Winter 2008 issue of *Frontiers of Health Services Management*.

The award will be presented on March 24, 2010, at the Wednesday morning Hot Topic Session #1 during the American College of Healthcare Executives' 53rd Congress on Healthcare Leadership in Chicago.

Named for ACHE's executive director from 1942 to 1965, the Dean Conley Award is granted annually to recognize the contributions made to healthcare management literature and to encourage healthcare executives to write and publish articles. “Chronic Disease Management at Intermountain Healthcare” was selected by ACHE's Article of the Year Awards Committee.

- more -

Conley/Page 2

NEWS RELEASE

In his article, the author describes the efforts currently under way at Intermountain Healthcare, which operates throughout Utah, to address the challenge of managing chronic disease in patients, such as diabetes. In fact, Towner states, “There has long been a well-documented gap between recommended diabetes care and the care patients actually receive.” Various approaches to chronic disease management are being implemented in five areas: provider education, patient education, outcomes data, clinical support and multidisciplinary coordination of care.

The article demonstrates the significant improvements in outcomes that have been achieved by Intermountain through these efforts, including annual hemoglobin A1c testing rates increasing from 79 percent to 90 percent and the two-year LDL testing rate rising from 67 percent to 87 percent.

Towner is adult primary care clinical programs leader at Intermountain Healthcare in Salt Lake City.

Other Recommended Reading

The Article of the Year Awards Committee recommends two additional articles: “Hospital-Physician Relations: Two Tracks and the Decline of the Voluntary Medical Staff Model,” by Lawrence P. Casalino, Elizabeth A. November, Robert A. Berenson and Hoangmai H. Pham, from the September/October 2008 issue of *Health Affairs*, and “Bullying, Incivility, and Disruptive Behaviors in the Healthcare Setting: Identification, Impact, and Intervention,” by Dianne M. Felblinger, RN, EdD, from the Summer 2009 issue of *Frontiers of Health Services Management*.

- more -

American College of Healthcare Executives

The American College of Healthcare Executives is an international professional society of more than 30,000 healthcare executives who lead hospitals, healthcare systems and other healthcare organizations. ACHE is known for its prestigious FACHE® credential, signifying board certification in healthcare management, and its educational programs including the annual Congress on Healthcare Leadership, which draws more than 4,000 participants each year. ACHE's established network of more than 80 chapters provides access to networking, education and career development at the local level. In addition, ACHE is known for its magazine, *Healthcare Executive*, and its journals, the *Journal of Healthcare Management* and *Frontiers of Health Services Management*, as well as groundbreaking research, career development and public policy programs. ACHE's publishing division, Health Administration Press, is one of the largest publishers of books and journals on all aspects of health services management including textbooks for use in college and university courses. Through such efforts, ACHE works toward its goal of being the premier professional society for healthcare executives dedicated to improving healthcare delivery.

###