



# Thank you

for being a leader who cares

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2021 Annual Report and Letter to Members



American College of  
Healthcare Executives®

**There's no other way to begin:  
Thank you for being a leader who cares.**

From the pandemic to natural disasters and a spotlight on social inequity and injustice, 2020 tested us all in unimaginable ways. As leaders it humbled us and reminded us that we are all part of something bigger.

Within the ACHE community, healthcare executives leaned on and learned from one another in a remarkable display of teamwork and perseverance, as our front-line workers cared for over 2.47 million\* hospitalized patients to date due to COVID-19 related illnesses. In this review of our year, we would like to offer our thanks ...

\*The start of consistent reporting of hospital admissions data was Aug. 1, 2020, according to the Centers for Disease Control and Prevention.





**To our members and all healthcare leaders who served with dedication and heart.**

Thank you for the countless hours you and your teams dedicated to patients and their families, to your co-workers and to your communities. You moved at breakneck speed to implement new safety protocols, mount digital care options and create innovative solutions to unparalleled obstacles. You were champions for your workforce on the front lines and gave your all to advance care. You shared resources with competitors and collaborated across geographies and sectors. And you continually found hope and strength when it seemed impossible.

For ACHE's part, we shifted operations to give you resources and insights to help support your critical work.

- 3,890 attendees at 66 virtual face-to-face courses.
- 15,320 Virtual Face-to-Face Education credits delivered via national sessions.
- 34,000 visits to the COVID-19 Online Resource Center.
- 41 free webinars delivered to 31,000 attendees.
- 16 podcast episodes with 101,400 listeners.



### **To our elected leaders.**

As a community of leaders, the Board of Governors, Regents and ACHE staff, we have been proud to support you, our profession and our field in this time of adversity. We are forever grateful to have served this community even as our own demands elsewhere increased.

Together, we aimed to provide value to members during the height of the pandemic and beyond by offering the following:

- 90-day extension of all member benefits.
- 25% discount on Qualified Education credits.
- FACHE® credential membership requirement change to one year of tenure.
- Three journal/magazine editions published open-access to share pandemic information.
- 161 sessions selected for the first virtual Congress on Healthcare Leadership, serving more than 9,200 attendees.





## To all leaders striving for a healthier, more equitable future for all.

In June 2020, our country witnessed widespread protests against systemic racism and the impact it has had, in particular, on the Black community. We also observed an alarming increase of violence against those of Asian and Pacific Islander heritage. In the wake of these events, ACHE recommitted to our core value of Diversity and Inclusion, recognizing the work that still needs to be done to achieve true equity. We thank all of our healthcare leaders who demonstrate their investment in this shared value.

To support our field in furthering diversity, equity and inclusion in our industry, ACHE has significantly expanded our education and content in this area across all channels.

- 42 Thomas C. Dolan Executive Diversity Program scholars (2014–2020).
- 6,622 attendees at nine diversity and inclusion webinars.
- Six diversity partners, including Asian Healthcare Leaders Community, The Equity Collaborative, The Institute for Diversity and Health Equity, LGBTQ Healthcare Leaders Community, National Association of Health Services Executives and National Association of Latino Healthcare Executives.
- 42 chapter educational programs using diversity-related ACHE templates.



### **To our chapter network.**

Local chapters are the lifeblood of ACHE and provided a critical connection this year when members needed it most. We are grateful to our chapter leaders and volunteers who worked so diligently to assess and respond to the needs “on the ground,” while also ensuring your feedback was heard to inform national strategies.

- 77 chapters.
- 180 panel discussions.
- 6,613 participants.
- 9,920 ACHE Virtual Face-to-Face Education credits delivered.

### **To the entire ACHE community.**

Thank you to each and every one of you. Know that individually and collectively we are stronger and are able to make a greater difference in the lives we touch. We are amazed by you, your teams and everyone who contributed to advancing health for all.

- 47,308 members.
- 257 new Fellows in 2020.
- 603 donors to the Fund for Healthcare Leadership.
- 11,037 visits to our Premier Corporate Partners web pages.
- 122,000 social media followers.



# Thank you.

## ACHE Board of Governors

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