Chapter Award Winners
2012

Award of Chapter Distinction

Arkansas Health Executives Forum
CT Association of Healthcare Executives
Eastern Pennsylvania Healthcare Executive Network
East Texas ACHE Forum
Healthcare Executive Forum of Central Pennsylvania
New Mexico Healthcare Managers' Forum
Puerto Rico Chapter of the American College of
   Healthcare Executives, Inc
San Diego Organization of Healthcare Leaders
South Florida Healthcare Executive Forum, Inc.

Award of Chapter Merit

ACHE—Nevada Chapter
ACHE of Massachusetts
American College of Healthcare Executives of
   Central Florida
California Association of Healthcare Leaders
Central Texas Chapter—ACHE
Great Lakes Chapter of the American College of
   Healthcare Executives
Hawaii—Pacific Chapter of ACHE
Healthcare Executive Forum, Inc.
Health Care Executives of Southern California

Midwest Healthcare Executives Group and Associates
National Capital Healthcare Executives
Sandhills Healthcare Executives Forum
South Carolina ACHE Chapter
Southwest Healthcare Executives Association
Utah Healthcare Executives
West Virginia Chapter of the American College
   of Healthcare Executives
Wyoming Chapter of Healthcare Executives

Award for Sustained Performance

ACHE—Nevada Chapter
Arkansas Health Executives Forum
CT Association of Healthcare Executives
Eastern Pennsylvania Healthcare Executive Network
East Texas ACHE Forum
Hawaii—Pacific Chapter of ACHE
Healthcare Executive Forum of Central Pennsylvania
Health Care Executives of Southern California
Puerto Rico Chapter of the American College of
   Healthcare Executives, Inc.
San Diego Organization of Healthcare Leaders
South Florida Healthcare Executive Forum, Inc.
Utah Healthcare Executives

ACHE's Chapter Management and Awards Program

The purpose of ACHE's Chapter Management and Awards Program is to ensure the delivery of high-quality services to ACHE affiliates at the local level. ACHE designed this program to provide chapter performance incentives and acknowledge outstanding accomplishments based on objectively measured results.

The program's goals are as follows:

- Create a system to objectively compare chapter performance and manage current and future success based on a common set of indicators. This management system identifies chapters that achieve superior results so that best practices can be shared with other chapters.
- Provide well-deserved recognition to top-performing chapters. All recognition is based on measurable outcomes of chapter performance. Chapters are recognized for annual performance as well as for sustained performance over time. By providing this recognition, ACHE reinforces the added value of chapter membership to affiliates.

What Are the Criteria to Earn an Award?

All chapters—provisional and fully chartered—are asked to report their successes for the year. Upon submitting the required reports to ACHE, all fully chartered chapters will be eligible for the following awards:

Awards	Criteria
Award of Chapter Merit	Awarded to all chapters that meet **one** of the four performance standards.
Award of Chapter Distinction	Awarded to all chapters that meet **two** of the four performance standards.
Award for Chapter Excellence	Awarded to all chapters that meet **three** of the four performance standards.
Board of Governors Award	Awarded to all chapters that meet **all four** of the performance standards.
Award for Sustained Performance	Awarded to all chapters that meet at least one of the four performance standards for a continuous three years.
Award for Sustained Chapter Excellence	Awarded to all chapters that continue to meet three out of four performance standards for a continuous four years.

What Are the Performance Standards?

To receive one of the 2013 Chapter Management Awards, fully chartered chapters must reach levels equal to or exceeding the following 2012 performance standards:

- **Education and Networking Performance.** This measure is a simple calculation of indexed attendee hours, which are programming hours multiplied by the number of attendees for each event divided by total chapter membership at the beginning of the current year.
  Chapters must provide at least 9.3 hours of chapter event programming per chapter member.*
- **Net Membership Growth.** Net membership growth is measured by the percentage difference between the total number of ACHE-affiliated chapter members in all membership categories at the beginning of the year and at the end of the year.
  Chapters must have a net membership growth of 11.2 percent.*
- **Level of Member Satisfaction.** Each chapter must have a top-ranking level of member satisfaction.
  Chapters must receive 7.7 or higher on a 10-point scale in chapter member satisfaction.*
- **Advancement of Eligible Members.** Advancement of eligible chapter members is measured by the percentage of the eligible pool of Members affiliated with the chapter who advance to Fellow or pass the Board of Governors Exam each year.
  A chapter must advance a number greater than or equal to 10.7 percent of the chapter members eligible to advance at the beginning of the year.*

There is no limit to how many chapters are recognized each year.

*Performance standards change each year based on a three-year average of all chapters' performance at the 90th percentile level.