



# Chapter Award Winners

# 2013

## **Award for Chapter Excellence**

Eastern Pennsylvania Healthcare Executive Network  
New Mexico Healthcare Managers' Forum  
Puerto Rico Chapter of the American College of  
Healthcare Executives, Inc.

## **Award of Chapter Distinction**

ACHE—Nevada Chapter  
Arkansas Health Executives Forum  
Colorado Association of Healthcare Executives  
CT Association of Healthcare Executives  
East Texas ACHE Forum  
Midwest Healthcare Executives Group  
and Associates  
San Diego Organization of Healthcare Leaders

## **Award of Chapter Merit**

Alaska Healthcare Executives Network  
Healthcare Administrators of Tidewater  
Health Care Management Association of  
Central New York  
Heartland Healthcare Executive Group  
Mid-America Healthcare Executive's Forum  
Mid-South Health Care Executives

Network of Overseas Healthcare Executives  
North Dakota Healthcare Executives Forum  
Sandhills Healthcare Executives Forum  
South Carolina ACHE Chapter  
South Florida Healthcare Executive Forum, Inc.  
Southwest Healthcare Executives Association  
Texas Midwest HealthCare Executives  
Utah Healthcare Executives  
West Virginia Chapter of the American College  
of Healthcare Executives  
Wyoming Chapter of Healthcare Executives

## **Award for Sustained Performance**

ACHE—Nevada Chapter  
Arkansas Health Executives Forum  
CT Association of Healthcare Executives  
Eastern Pennsylvania Healthcare Executive Network  
East Texas ACHE Forum  
New Mexico Healthcare Managers' Forum  
Puerto Rico Chapter of the American College of  
Healthcare Executives, Inc.  
San Diego Organization of Healthcare Leaders  
South Florida Healthcare Executive Forum, Inc.  
Utah Healthcare Executives

## See how to win next year on back

# ACHE's Chapter Management and Awards Program

The purpose of ACHE's Chapter Management and Awards Program is to ensure the delivery of high-quality services to ACHE members at the local level. ACHE designed this program to provide chapter performance incentives and acknowledge outstanding accomplishments based on objectively measured results.

The program's goals are as follows:

- Create a system to objectively compare chapter performance and manage current and future success based on a common set of indicators. This management system identifies chapters that achieve superior results so best practices can be shared with other chapters.
- Provide well-deserved recognition to top-performing chapters. All recognition is based on measurable outcomes of chapter performance. Chapters are recognized for annual performance as well as for sustained performance over time. By providing this recognition, ACHE reinforces the added value of chapter membership to members.

## What Are the Criteria to Earn an Award?

All chapters—provisional and fully chartered—are asked to report their successes for the year. Upon submitting the required reports to ACHE, all fully chartered chapters will be eligible for the following awards:

Awards	Criteria
Award of Chapter Merit	Awarded to all chapters that meet <b>one</b> of the four performance standards.
Award of Chapter Distinction	Awarded to all chapters that meet <b>two</b> of the four performance standards.
Award for Chapter Excellence	Awarded to all chapters that meet <b>three</b> of the four performance standards.
Board of Governors Award	Awarded to all chapters that meet <b>all four</b> of the performance standards.
Award for Sustained Performance	Awarded to all chapters that meet at least one of the four performance standards for a continuous three years.
Award for Sustained Chapter Excellence	Awarded to all chapters that continue to meet three out of four performance standards for a continuous four years.

## What Are the Performance Standards?

To receive one of the 2014 Chapter Management Awards, fully chartered chapters must reach levels equal to or exceeding the following 2013 performance standards:

- **Education and Networking Performance.** This measure is a simple calculation of indexed attendee hours, which are programming hours multiplied by the number of attendees for each event divided by total chapter membership at the beginning of the current year.  
*Chapters must provide at least 9.5 hours of chapter event programming per chapter member.\**
- **Net Membership Growth.** Net membership growth is measured by the percentage difference between the total number of ACHE-affiliated chapter members in all membership categories at the beginning of the year and at the end of the year.  
*Chapters must have a net membership growth of 11.5 percent.\**
- **Level of Member Satisfaction.** Each chapter must have a top-ranking level of member satisfaction.  
*Chapters must receive 7.8 or higher on a 10-point scale in chapter member satisfaction.\**
- **Advancement of Eligible Members.** Advancement of eligible chapter members is measured by the percentage of the eligible pool of Members affiliated with the chapter who advance to Fellow or pass the Board of Governors Exam each year.  
*A chapter must advance a number greater than or equal to 10.3 percent of the chapter members eligible to advance at the beginning of the year.\**

There is no limit to how many chapters are recognized each year.

**\*Performance standards change each year based on a three-year average of all chapters' performance at the 90th percentile level.**