Chapter Award Winners 2017

Award for Chapter Excellence
Utah Healthcare Executives

Award of Chapter Distinction
ACHE—SouthEast Texas Chapter
Alabama Healthcare Executives Forum
Arkansas Health Executives Forum
Central Illinois Chapter of ACHE
CT Association of Healthcare Executives
Greater Charlotte Healthcare Executives
Hawaii-Pacific Chapter of ACHE
Midwest Chapter of the American College of Healthcare Executives
New Mexico Healthcare Executives

Award of Chapter Merit
ACHE of Middle Tennessee
ACHE—MN Chapter
ACHE—Nevada Chapter
ACHE of North Texas
ACHE of the Triad
American College of Healthcare Executives—Rhode Island Chapter
American College of Healthcare Executives—Wisconsin Chapter
American College of Healthcare Executives of Central Florida
East Tennessee Healthcare Executive Affiliation
Eastern Pennsylvania Healthcare Executive Network
Georgia Association of Healthcare Executives
Healthcare Leadership Network of the Delaware Valley
Idaho Healthcare Executive Forum
Indiana Healthcare Executives Network
Kansas Association of Health Care Executives
Louisiana Chapter of Healthcare Executives
Mid-America Healthcare Executive’s Forum
Mid-South Health Care Executives
Montana ACHE Chapter
Network of Overseas Healthcare Executives
Oregon Society of Healthcare Executives
San Diego Organization of Healthcare Leaders
Sandhills Healthcare Executives Forum
South Carolina ACHE Chapter
South Florida Healthcare Executive Forum, Inc.
South Texas Chapter of the American College of Healthcare Executives
Southwest Healthcare Executives Association

Award for Sustained Performance
ACHE—Nevada Chapter
ACHE of Middle Tennessee
ACHE of North Texas
American College of Healthcare Executives of Central Florida
American College of Healthcare Executives—Rhode Island Chapter
American College of Healthcare Executives—Wisconsin Chapter
CT Association of Healthcare Executives
East Tennessee Healthcare Executive Affiliation
Georgia Association of Healthcare Executives
Idaho Healthcare Executive Forum
Mid-America Healthcare Executive’s Forum
Midwest Chapter of the American College of Healthcare Executives
Montana ACHE Chapter
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South Texas Chapter of the American College of Healthcare Executives
Utah Healthcare Executives
# ACHE’s Chapter Management and Awards Program

The purpose of ACHE’s Chapter Management and Awards Program is to ensure the delivery of high-quality services to ACHE affiliates at the local level. ACHE designed this program to provide chapter performance incentives and acknowledge outstanding accomplishments based on objectively measured results.

The program’s goals are as follows:

- Create a system to objectively compare chapter performance and manage current and future success based on a common set of indicators. This management system identifies chapters that achieve superior results so best practices can be shared with other chapters.
- Provide well-deserved recognition to top-performing chapters. All recognition is based on measurable outcomes of chapter performance. Chapters are recognized for annual performance and sustained performance over time. By providing this recognition, ACHE reinforces the added value of chapter membership to members.

## What Are the Criteria to Earn an Award?

All chapters—provisional and fully chartered—are asked to report their successes for the year. Upon submitting the required reports to ACHE, all fully chartered chapters will be eligible for the following awards:

<table>
<thead>
<tr>
<th>Awards</th>
<th>Criteria</th>
</tr>
</thead>
<tbody>
<tr>
<td>Award of Chapter Merit</td>
<td>Awarded to all chapters that meet one of the four performance standards.</td>
</tr>
<tr>
<td>Award of Chapter Distinction</td>
<td>Awarded to all chapters that meet two of the four performance standards.</td>
</tr>
<tr>
<td>Award for Chapter Excellence</td>
<td>Awarded to all chapters that meet three of the four performance standards.</td>
</tr>
<tr>
<td>Board of Governors Award</td>
<td>Awarded to all chapters that meet all four of the performance standards.</td>
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<tr>
<td>Award for Sustained Performance</td>
<td>Awarded to all chapters that meet at least one of the four performance standards for a continuous three years.</td>
</tr>
<tr>
<td>Award for Sustained Chapter Excellence</td>
<td>Awarded to all chapters that continue to meet three out of four performance standards for a continuous four years.</td>
</tr>
</tbody>
</table>

## What Are the Performance Standards?

To receive one of the 2018 Chapter Management Awards, fully chartered chapters must reach levels equal to or exceeding the following 2017 performance standards:

- **Education and Networking Performance** This measure is a simple calculation of indexed attendee hours, which are programming hours multiplied by the number of attendees for each event divided by total chapter membership at the beginning of the current year.  
  *Chapters must provide at least 13.4 hours of chapter event programming per chapter member.*

- **Net Membership Growth** Net membership growth is measured by the percentage difference between the total number of ACHE-affiliated chapter members in all membership categories at the beginning of the year and at the end of the year.  
  *Chapters must have a net membership growth of 9.6 percent.*

- **Level of Member Satisfaction** Each chapter must have a top-ranking level of member satisfaction.  
  *Chapters must receive 4.1 or higher on a five-point scale in chapter member satisfaction.*

- **Advancement of Eligible Members** Advancement of eligible chapter members is measured by the percentage of the eligible pool of members affiliated with the chapter who advance to Fellow or pass the Board of Governors Exam each year.  
  *A chapter must advance a number greater than or equal to 9.1 percent of the chapter members eligible to advance at the beginning of the year.*

There is no limit to how many chapters are recognized each year.

*Performance standards change each year based on a three-year average of all chapters’ performance at the 90th percentile level.*