

ACHE CHAPTER PANEL DISCUSSION TEMPLATE #134:

Virtual Learning Environment

For ACHE Face-to-Face Education Credits

Sustainability of Healthcare Organizations: A Plan of Action

Length: 1.5 Hours

Target Audience: Department heads, vice presidents. C-suite executives and clinicians involved in leading organizational change in new and/or renovated alternative sites of care. Clinical and administrative/operational leaders.

Description: Issues surrounding sustainability for healthcare institutions into the 21st century in the U.S., with regards to the era of healthcare reform, are very complex. Within the scope of priorities, this discussion will emphasize the necessity of understanding the key potential and existing operational and cost problem areas for healthcare system growth and sustainability as healthcare providers continue to face future operational, reimbursement, and environmental challenges. The primary goal of this discussion is to provide an overview of the models of current successes and solutions with a focus on a realistic plan of action.

Faculty: Moderator plus two-three panelists.

Moderator: The Moderator could be a healthcare leader who has a thorough understanding of the concepts/implications involving the issues of building and sustaining operational success. They may have clinical or administrative leadership responsibilities.

Panelists: The panel may include an executive with several years of experience with operational and cost challenges who understands the impact of accountable care or alternate payment models on growth and sustainability, an experienced clinician that has working knowledge of the importance of planning and execution of design with healthcare executives who have significant knowledge of operational sustainability, and a facility designer/planner or infection control subject matter expert.

Topics for Discussion:

- Building successful Accountable Care Organizations, cohesive providers, and system partnerships
- Developing a Medical Home/Long-Term Acute Care/Telehealth*/Primary Care Physician/Population Health management model that is effective and efficient
- Simplifying efficiencies across an organization, such as computer physician order entry and artificial intelligence for clinical and business decision support
- Workflow needs of the healthcare provider in the digital era that can best be served for maximum quality, safety and efficiency
- Key take-aways for the audience to replicate at their organization

Questions for Discussion:

1. What are the sustainability issues that need to be addressed and represented from the onset?
2. What are the skills needed for leaders that take ownership of successful organizations?
3. What are the other regulatory components that play a critical role in the successful implementation of a compliant healthcare delivery model?
4. What are the most common bottlenecks and needless duplications of process across a system that would diminish sustainability?
5. How do you select the highest value expert consultant(s) for efficient design implementation and efficient utilization?
6. What is the best method and time frame for including the clinical end-users in a planning and design process?
7. What is the best approach for educating the patient community in learning the new healthcare model?
8. How can an organization include all stakeholders in the design and execution phases to change?

Materials for Reference and Distribution:

Burroughs, Jon MD, FACHE, FAAPL “Rethinking Physician Clinical Documentation” May/June 2018 *Healthcare Executive* p 72-74

Radick, Lea “The Transition to Value-Based Care” July/Aug 2018 *Healthcare Executive* p 38-46.

Van Dyke, Maggie “Strengthening Post-Acute Partnerships” Jan/Feb 2017 *Healthcare Executive* p 18-26.

Vinh, Khanhuyen P. DSc; Walston, Stephen L. PhD; Szychowski, Jeff PhD; Hernandez, S. Robert DPh The Effect of Hospitalists on Average Length of Stay, *Journal of Healthcare Management: May-June 2019 - Volume 64 - Issue 3 - p 169-184*
doi: 10.1097/JHM-D-18-00042

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