

ACHE Executive Learning Lab hosted by Cleveland Clinic: Leading for Safety

PROGRAM AND TRANSPORTATION INFORMATION

OCTOBER 10, 2019 – 12:00 – 7:00 p.m.

OCTOBER 11, 2019 – 7:15 a.m. – 1:30 p.m.

PROGRAM LOCATION

Cleveland Clinic Main Campus
[Health Education Campus](#) on the Samson Pavilion
9501 Euclid Avenue
Cleveland, Ohio 44106

Entrance: Use the entrance on East 93rd Street to enter the building.

The ACHE Executive Learning Lab will be held on site at Cleveland Clinic's Health Education Campus, which is part of the Cleveland Clinic main campus. The program will be located in classroom 103B on Thursday, October 10, and in classroom 149B on Friday, October 11, both of which are located on the first floor of the building. The Health Education Campus is located on Chester Avenue between East 93rd and East 100th streets in the heart of Cleveland Clinic main campus and just a few blocks west of Case Western Reserve.

DIRECTIONS TO THE CLASSROOM

To walk from the InterContinental Hotel Cleveland main entrance on Carnegie Avenue to the building where the event will be held, head east towards East 100th Street. Turn left onto East 100th Street and then turn left onto Euclid Avenue. At the East 93rd Street and Euclid Avenue crosswalk, walk across the street and towards the Health Education Campus entrance at 9501 Euclid Avenue. Use the entrance on East 93rd Street to enter the building.

Please see the map located on page 3 for more details.

REGISTRATION

Registration will open from 12:00 – 1:00 p.m. on October 10 just outside of classroom 103B in the Health Education Campus so that participants may sign in and pick up their name badges. After attendees register, we invite them to join us for a networking lunch before the educational session begins at 1:00 p.m.

MEALS AND RECEPTION

Included in your tuition cost are the following meals and reception, which will all be held on-site at Cleveland Clinic main campus:

- Thursday, October 10
 - Networking Lunch (12:00 – 1:00 p.m.)
 - Networking Reception (5:45 – 7:00 p.m.)
- Friday, October 11:
 - Networking Breakfast (7:15 – 7:45 a.m.)
 - Networking Lunch (12:45 – 1:30 p.m.)

If you have any dietary restrictions or preferences, please contact Emily C. Tamblyn, project manager, Division of Professional Development, ACHE at etamblyn@ache.org.

GENERAL INFORMATION

As a courtesy to other attendees and to keep the integrity of the ACHE Face-to-Face Education credit, your attendance at the entire program is required.

Room temperatures in the meeting rooms may be cool. To ensure your comfort, please bring a sweater or jacket to your seminar.

Please note: the dress code for ACHE seminars is business or business casual (your preference). For both days of the program, we will be walking around the campus. Please wear comfortable, closed-toed shoes that will be appropriate for walking.

If you have additional questions, please contact Emily C. Tamblyn, project manager, Division of Professional Development, ACHE at etamblyn@ache.org.

HOTEL INFORMATION

InterContinental Hotel Cleveland
Located on Cleveland Clinic Main Campus
9801 Carnegie Ave
Cleveland, OH 44106
Phone: (216) 707-4100

For attendees of Executive Learning Lab hosted by Cleveland Clinic, ACHE has reserved a limited number of rooms at the InterContinental Cleveland, which is located on Cleveland Clinic main campus and is a 5-minute walk from the Health Education Campus building, where the Executive Learning Lab program will be held. Rooms are offered at a reduced rate, which are available on a first-come, first-served basis until September 18, 2019. To receive the special room rate of \$189.00 single/double occupancy, please contact the hotel and identify yourself as an ACHE attendee. Make your reservation early in order to guarantee your preferred dates. Please check with the hotel to confirm the cancellation policy for individual guestroom reservations.

Please note: there are multiple Intercontinental hotels in Cleveland. When you make your reservation, you will need to confirm that you are staying at the address listed above to receive the discounted rate and ensure close proximity to the program location.

PARKING

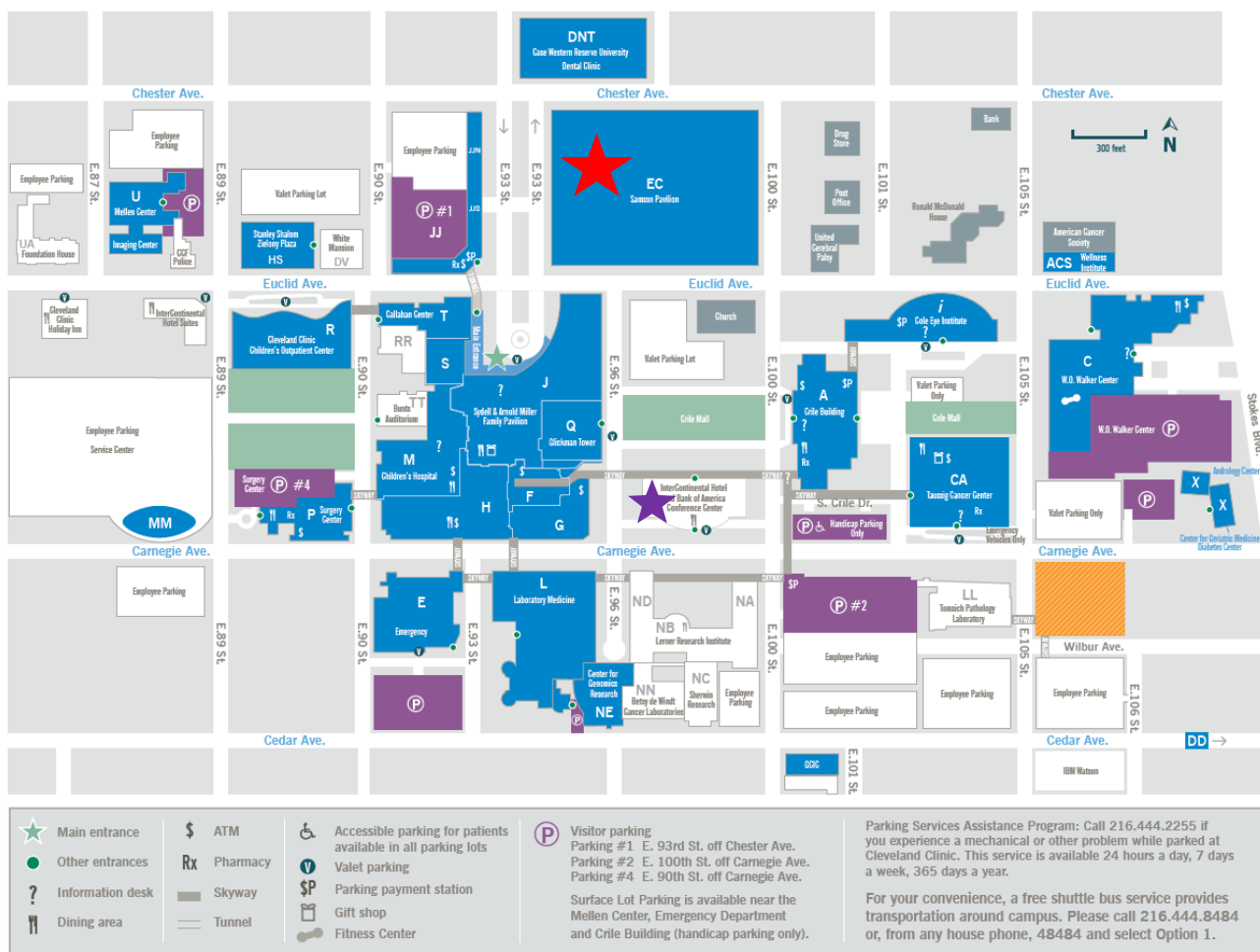
InterContinental Cleveland offers overnight valet parking for \$30.00 a night.

Visitor self-parking is available at the following locations:

- P1 – parking garage at East 93rd Street and Chester Avenue, directly across from Health Education Campus
 - Address:
1956 East 93rd Street
Cleveland, Ohio 44106
- P2 – Parking garage at East 100th Street and Carnegie Avenue
 - Address:
2101 East 100th Street
Cleveland, Ohio 44106

- Rates listed below:

Time of Stay	Rate
0 to 1 hour	\$0
1 to 2 hours	\$4.00
2 to 3 hours	\$6.00
3 to 4 hours	\$8.00
Over 4 hours	\$10.00 (daily maximum)*
*Lost or damaged tickets pay maximum rate.	



★ = program location (Health Education Campus) ★ = InterContinental Hotel Cleveland

GROUND TRANSPORTATION

Cleveland Clinic main campus is approximately 15 miles from the Cleveland Hopkins International Airport (CLE). The following modes of transportation are available from the airport and rates are subject to change.

TAXI

Cab fare to Cleveland Clinic main campus from the Cleveland Hopkins International Airport (CLE) is available for approximately \$45 one way.

Ridesharing

UberX fare to Cleveland Clinic main campus from the Cleveland Hopkins International Airport (CLE) is available for approximately \$25.00 one way.

AIRLINE INFORMATION

ACHE has arranged reduced airfares with United Airlines. Go online to www.united.com and use the offer code **ZFM2989140** to receive a 2 to 10 percent discount. All ticketing and booking fees will be waived with an online reservation. To make a reservation over the phone for a \$25.00 service fee, call (800) 426-1122 and use the same offer code.

CAR RENTAL DISCOUNT

ACHE has arranged for a car rental discount with Avis and Hertz rental car companies. Contact Avis directly at (800) 331-1600, mention AWD #**B409099** and receive a 5 to 25 percent discount on your rental. Or click here to reserve your car rental now: www.avis.com. Or call Hertz directly at (800) 654-2200, and mention CDP #**167207** and PC #**132871** to save up to \$25.00 on your rental.

LOCAL INFORMATION

For more information on Cleveland, contact the Cleveland Visitors Center website at <https://www.thisiscleveland.com/>.

Agenda for ACHE Executive Learning Lab hosted by Cleveland Clinic: Leading for Safety

Please note: agenda is subject to change.

Thursday, October 10

12:00 – 1:00 p.m.	Registration and Networking Lunch
1:00 – 1:30 p.m.	Welcome Remarks
1:30 – 2:30 p.m.	High Reliability and Quality Improvement
2:30 – 2:40 p.m.	Break
2:40 – 3:10 p.m.	Clinical Risk Management and Safety Event Management
3:10 – 4:30 p.m.	Overview of Cleveland Clinic Improvement Model and Model Area Tour
4:30 – 5:45 p.m.	Tour of Cleveland Clinic Main Campus
5:30 – 7:00 p.m.	Networking Reception – Miller Rooftop

Friday, October 11

7:15 – 7:45 a.m.	Networking Breakfast
7:45 – 8:15 a.m.	Tiered Huddle Overview
8:15 – 8:30 a.m.	Walk to Tiered Huddle
8:30 – 9:00 a.m.	Observe Tier 2 Huddle
9:00 – 9:30 a.m.	Walk/Break
9:30 – 10:30 a.m.	Observe via video Tier 3,4,5
10:30 – 11:00 a.m.	Debrief and Q&A
11:00 – 11:15 a.m.	Break
11:15 – 11:45 a.m.	Group Exercise: Case Study
11:45 a.m. – 12:45 p.m.	Panel Discussion – Leading Change to Drive Results
12:45 – 1:30 p.m.	Networking Lunch
1:30 p.m.	Learning Lab Adjournment