ACHE SEATTLE CLUSTER HOTEL AND TRANSPORTATION INFORMATION August 19 - 22, 2019

For the two-day seminars on Monday through Thursday, registration and breakfast will begin each day at 6:30 a.m. in the Ballroom Foyer.

Monday, August 19, 2019 ROOM

7:00 a.m. - 1:30 p.m.

Achieving a Strategic Partnership With Your Board: Cobalt

Thrive in the Midst of Accountability

7:00 a.m. - 1:30 p.m.

Achieving a Sustainable Transformation to Ballroom A

Operational Excellence

7:00 a.m. - 1:30 p.m.

Compelling Communication: Creating Engagement, Ballroom E

Understanding and Results

7:00 a.m. - 1:30 p.m.

Improving the Patient Experience to Build Customer Loyalty Azure

7:00 a.m. - 1:30 p.m.

The Strategic Use of Healthcare Analytics Ballroom D

2:00 p.m. - 3:45 p.m.

The Benchmarks Workshop Azure

3:45 p.m. - 5:00 p.m.

Emotional Intelligence Workshop Azure

4:00 p.m. - 5:00 p.m.

Complimentary Education, "Transformational Ballroom A

Leadership: Growing Leadership Agility Through the

Creative Mindset" hosted by Roche Diagnostics Corporation

5:00 p.m. - 6:00 p.m.

Networking Reception hosted by Roche Diagnostics Corporation Ballroom Foyer

Tuesday, August 20, 2019 ROOM

7:00 a.m. - 1:30 p.m.

Achieving a Strategic Partnership With Your Board: Cobalt

Thrive in the Midst of Accountability

7:00 a.m. - 1:30 p.m.

Achieving a Sustainable Transformation to Ballroom A

Operational Excellence

7:00 a.m 1:30 p.m. Compelling Communication: Creating Engagement, Understanding and Results	Ballroom E
7:00 a.m 1:30 p.m. Improving the Patient Experience to Build Customer Loyalty	Azure
7:00 a.m 1:30 p.m. The Strategic Use of Healthcare Analytics	Ballroom D
2:00 p.m 3:30 p.m. Strategic Career Planning (Complimentary Session)	Azure
Wednesday, August 21, 2019 7:00 a.m 1:30 p.m. The Art and Principles of Physician Leadership and Engagement	ROOM Azure
7:00 a.m 1:30 p.m. Growth in the Reform Era	Cobalt
7:00 a.m 1:30 p.m. Taking an Emotionally Intelligent Leadership Approach to Change Management	Ballroom A
2:00 p.m 3:45 p.m. The Benchmarks Workshop	Cobalt
3:45 p.m 5:00 p.m. Emotional Intelligence Workshop	Cobalt
4:00 p.m 5:00 p.m. Complimentary Education, "Transformational Leadership: Growing Leadership Agility Through the Creative Mindset" hosted by Roche Diagnostics Corporation	Ballroom A
5:00 p.m 6:00 p.m. Networking Reception hosted by Roche Diagnostics Corporation	Azure
Thursday, August 22, 2019 7:00 a.m 1:30 p.m.	ROOM
The Art and Principles of Physician Leadership and Engagement	Azure
7:00 a.m 1:30 p.m. Growth in the Reform Era	Cobalt
7:00 a.m 1:30 p.m. Taking an Emotionally Intelligent Leadership Approach to Change Management	Ballroom A

GENERAL INFORMATION

As a courtesy to other attendees and to keep the integrity of the ACHE Face-to-Face Education credit, your attendance at the entire program is required.

The schedule for all two-day seminars at the Seattle Cluster is as follows:

6:30 a.m. - 7:00 a.m. Registration and continental breakfast 7:00 a.m. - 1:30 p.m. Seminar (includes working lunch at 11:00 a.m.)

Room temperatures in the meeting rooms may be cool. To ensure your comfort, please bring a sweater or jacket to your seminar.

HOTEL

Hyatt at Olive 8 1635 8th Ave Seattle, WA 98101 Phone: (206) 695-1234

Reservations: (888) 421-1442

The Hyatt Olive 8 is the site for the ACHE Seattle Cluster. ACHE has reserved a number of rooms at a reduced rate, which are available on a first-come, first-served basis until **July 26**, **2019.** To receive the special room rate of **\$255.00 single/double occupancy**, please contact the hotel and identify yourself as an ACHE attendee. Make your reservation early in order to guarantee your preferred dates.

The hotel's privacy policy regarding personal information can be viewed at http://privacy.hyatt.com.

Please check with the hotel to confirm the cancellation policy for individual guestroom reservations.

PARKING

Valet parking for overnight hotel guests is available for \$55.00. Rates are subject to change. Daily parking for guests not staying at the Hyatt at Olive 8 is available for \$5.00 per day.

GROUND TRANSPORTATION

The Hyatt at Olive 8 is approximately (15) miles from the Seattle-Tacoma International Airport (SEA). The following modes of transportation are available from the airport and rates are subject to change.

TAXI

Cab fare from Seattle-Tacoma International Airport to Hyatt at Olive 8 is approximately \$42 - \$48 one way

SHUTTLE

Shuttles from Seattle-Tacoma International Airport (SEA) to Hyatt Olive 8 are provided by Shuttle Express. The shuttle cost from Seattle-Tacoma International Airport is \$18 one way and \$36 roundtrip. Reservations are required. For reservations please call (425) 981-7000, or visit their website at http://shuttleexpress.com.

AIRLINE INFORMATION

ACHE has arranged reduced airfares with United Airlines. Go online to www.united.com and use the offer code ZFM2989140 to receive a 2 to 10 percent discount. All ticketing and booking fees will be waived with an online reservation. To make a reservation over the phone for a \$25.00 service fee, call (800)-426-1122 and use the same offer code.

CAR RENTAL DISCOUNT

ACHE has arranged for a car rental discount with Avis and Hertz rental car companies. Contact Avis directly at (800) 331-1600, mention AWD #B409099 and receive a 5 to 25 percent discount on your rental. Or click here to reserve your car rental now: www.avis.com. Or call Hertz directly at (800) 654-2200, and mention CDP #167207 and PC #132871 to save up to \$25 on your rental.

LOCAL INFORMATION

For more information on Seattle, contact the Seattle Southside Convention and Visitors Bureau at (206) 461-5800 or visit their website at http://www.visitseattle.org.