The Center for Digital Health (CDH) consulted multiple stakeholders to establish an evidence-based plan, and the implementation of RPM and ICP plans for the Arizona campus set out to leverage new technology by creating new Virtual Care plans that allow patients to carry out their plan of care and maintain or improve health.

Patient Enrollment

The aim of this project was to kick-off twelve (12) Virtual Care plans that provide real-time clinical insights and meaningful connections back to the care team to reduce hospital length of stay, reduce ED visits and admissions, and connect patients to alternative care delivery options.

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METHODS

TECHNOLOGY DEVICE PACKAGE

The twelve plans were parsed out throughout the calendar year and specialty areas were introduced to and trained on utilizing the Cardiology, Primary Care, Neurology, Endocrinology, and Gastroenterology specialties. Patients applicable for enrollment were identified by clinical team recommendation.

• Conduct in-depth research analysis of patient satisfaction, overall effect on ED visits, and value add to the practice.

• Share successes and best practices with other specialties and Mayo Clinic Campuses to increase Virtual Care plan usage.

• Continue building Virtual Care plans for specialties that have a large demand for at-home continued care.

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