The Advanced Care at Home (ACH) program was designed to transition patients with diagnoses traditionally managed in a hospital to a home setting through a highly innovative patient care network infrastructure.

From program inception (2021) up until September 2023, there were 324 admissions into the Advanced Care at Home program, resulting in 1,351 bed days saved. Overall, quality outcomes for ACH patients are comparable to outcomes for brick & mortar patients. Patients would frequently report top box satisfaction scores for likelihood to recommend the Advanced Care at Home program. The likelihood to recommend top box score has averaged at 92.7% since ACH program inception, compared to the inpatient B&M average score of 80% in the same period.

The average LOS index for ACH discharges was greater than expected and higher than the average LOS index for brick & mortar discharges, the expected mortality for ACH discharges, the expected mortality for non-ACH discharges, the expected mortality for ACH discharges, and the expected mortality for non-ACH discharges. The next frontier of inpatient care explores the transformative trends and factors that are reshaping the landscape of traditional healthcare delivery. As we move forward, embracing technology, fostering collaboration, empowering patients, and leveraging data will be integral to redefining inpatient care models and ensuring high-quality, patient-centered healthcare delivery.

Hospitals looking to establish a hospital at home program should consider:

1. Establishing clear and consistent guidelines for patient eligibility, admission, discharge, and transfer, based on clinical evidence, patient preferences, and available resources
2. Developing standardized protocols and pathways for delivering evidence-based care in the home setting.