Available E-Books

Select titles are available in e-book formats through Amazon, CafeScribe, CourseSmart, iBookstore, and Kno. Browse our e-book offerings by the subject category below. For more information on specific availability, click on the individual link.

**Career Development**
*Tyler’s Guide: The Healthcare Executive’s Job Search, Fourth Edition*
*Healthcare Executive Compensation: A Guide for Leaders and Trustees*

**Customer Satisfaction**
*Achieving Service Excellence: Strategies for Healthcare, Second Edition*
*Reaching Excellence in Healthcare Management*

**Financial Management**
*Anticipate, Respond, Recover: Healthcare Leadership and Catastrophic Events*
*Cases in Healthcare Finance, Fourth Edition*
*Fundamentals of Healthcare Finance, Second Edition*
*Healthcare Finance: An Introduction to Accounting and Financial Management, Fifth Edition*
*Introduction to the Financial Management of Healthcare Organizations, Fifth Edition*
*Understanding Healthcare Financial Management, Sixth Edition*
*Healthcare Philanthropy: Advance Charitable Giving to Your Organization’s Mission*
*Leading a Hospital Turnaround A Practical Guide*

**General Management and Administration**
*Achieving Service Excellence: Strategies for Healthcare, Second Edition*
*Dunn and Haimann's Healthcare Management, Ninth Edition*
*Evidence-Based Management in Healthcare*
*Getting It Done: Experienced Healthcare Leaders Reveal Field-Tested Strategies for Clinical and Financial Success*
*Health Insurance*
*Health Services Management: Cases, Readings, and Commentary, Tenth Edition*
*Human Resources in Healthcare: Managing for Success, Third Edition*
Developing Physician Leaders for Successful Clinical Integration

Tracks We Leave: Managerial Ethics in Hospitals and Community Benefit: New Demands, New Approaches

Information Systems for Healthcare Management, Eighth Edition

Governance


Healthcare Systems and Delivery

Accountable Care Organizations: Your Guide to Strategy, Design, and Implementation

Information Systems for Healthcare Management, Eighth Edition

Human Resources and Work Force Issues

Fundamentals of Human Resources in Healthcare

Law/Ethics


Managerial Ethics in Healthcare: A New Perspective Tracks We Leave: Ethics and Management Dilemmas in Healthcare, Second Edition

Leadership


Medical Staff Relationships

Inside the Physician Mind: Finding Common Ground with Doctors The Six Sigma Book for Healthcare: Improving Outcomes by Reducing Errors The New Hospital-Physician Enterprise: Meeting the Challenges of Value-Based Care Developing Physician Leaders for Successful Clinical Integration
Marketing and Strategic Planning
Future of Healthcare: Global Trends Worth Watching
Healthcare Strategic Planning, Third Edition
Marketing Health Services, Second Edition
Essentials of Strategic Planning in Healthcare
Social Media in Healthcare Connect, Communicate, Collaborate, Second Edition
Strategic Healthcare Management: Planning and Execution
Healthcare Marketing: A Case Study Approach

Operations Management
Healthcare Operations Management, Second Edition
Lean Done Right: Achieve and Maintain Reform in Your Healthcare Organization
Essential Techniques for Healthcare Managers

Public Policy
Health Insurance
Health Insurance, Second Edition
Health Policy Issues: An Economic Perspective, Fifth Edition
Health Policymaking in the United States, Fifth Edition
Evaluating the Healthcare System Effectiveness, Efficiency, and Equity, Fourth Edition
The Politics of Health Legislation
Evaluating the Healthcare System: Effectiveness, Efficiency, and Equity, Third Edition
Introduction to Health Policy

Quality/Patient Safety
Lean Done Right: Achieve and Maintain Reform in Your Healthcare Organization
Risk Management and the Emergency Department: Executive Leadership for Protecting Patients and Hospitals
The Six Sigma Book for Healthcare: Improving Outcomes by Reducing Errors
The Toyota Way to Healthcare Excellence: Increase Efficiency and Improve Quality with Lean
Introduction to Healthcare Quality Management, Second Edition
Inspired to Change: Improving Patient Care One Story at a Time

Technology/Information Management
Austin and Boxerman’s Information Systems for Healthcare Management, Seventh Edition
Health Informatics: A Systems Perspective
Electronic Health Records: Strategies for Long-Term Success
Information Systems for Healthcare Management, Eighth Edition (Formerly Austin and Boxerman’s Information Systems for Healthcare Management)